



The security industry is one with diverse opportunities. By completing a CPP20218 Certificate II in Security Operations, you will open up many doors. This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises.

Any person wishing to gain employment within the Security Industry must hold a Security licence. To obtain this licence you must have first completed an approved training course. The CPP20218 Certificate II in Security Operations is the first course that you should complete. Alana Kaye's security course is developed with industry and is trained by experts who have years of experience in the security industry.

Courses are conducted approximately every two weeks in our Darwin and Gold Coast (Southport) locations.

Relevant Job Roles:

- Security Officer – Unarmed Guard
- Security Officer – Crowd Controller

DISTANCE LEARNING

Distance learning students can choose their electives and timeframe in line with the qualification rules for completion of training. Timeframes will be negotiated with the trainer but the Australian Qualification Framework (AQF) suggests that a student should complete this qualification between six months to two years. A My Qualification Plan (MQP) and Training Plan (TP) will be put in place to assist through the learning program.

FLEXIBLE DELIVERY MODES

Alana Kaye provides a number of options for flexible delivery of qualifications. These include a variety of different methods of training such as face-to-face workshops, distance learning, Recognition of Prior Learning (RPL) or mixed delivery. Selection of elective units can also be tailored to individual requirements following discussions with the Alana Kaye team and in line with the packaging rules.

FACE-TO-FACE SCHEDULE

For scheduled course dates please contact Alana Kaye on 1300 25 26 25 or email training@alanakaye.edu.au.

ENTRY REQUIREMENTS

To be eligible for a licence, participants must:

- Be 18 years or older
- Undergo a criminal history check
- Pass the required training course.

It is a requirement for this course that students must have good verbal and written English skills. Students will be assessed for language, literacy, and numeracy ability upon enrolment.

A criminal history check is one of the requirements when applying for a Security Licence. It is the responsibility of each participant to check their eligibility prior to booking into this course.

RECOGNITION OF PRIOR LEARNING (RPL)

You can apply for RPL if you have the knowledge and skills gained through work, formal study, volunteering, informal or formal training, social activities or general life experiences. If you feel that you may qualify for RPL, please contact our office for further information about the process to demonstrate your experience and knowledge.

PATHWAYS

This course provides a pathway to further learning and work in various security roles and settings including, but not limited to:

- armed guarding
- close protection
- guard dog handling
- cash-in-transit
- control room operations

INVESTMENT

Course Fee (this includes \$400.00 non-refundable enrolment fee)	\$1300.00
Recognition of Prior Learning	\$800.00

Inclusions:

- Course learning and assessment material
- Coffee and tea
- Certification upon successful completion

RESOURCES REQUIRED

Students are required to have access to a computer (or use an Alana Kaye computer) to complete assessment tasks. Alana Kaye are conscious of the environment and where possible, provide resources and assessments through our online learning portal. If possible, please bring a laptop to workshops.

Distance learning students must have access to a computer and internet.

PAYMENT PLANS

Alana Kaye believes that everyone should have access to quality education, which is why we have a range of payment options to choose from.

UP-FRONT PAYMENT

An enrolment fee of \$400.00 (non-refundable) is required upon enrolment to secure a course placement. The remaining course fees (\$900.00) is to be paid in full prior to course commencement. We accept payments via VISA, MasterCard or bank deposit. The Qualification will not be awarded until all payments are received.

COURSE OUTLINE

The 14 units required to be completed are all core units and must be completed.

Unit Code	Core Units	Face-to-Face	RPL	Distance
CPPSEC2101	Apply effective communication skills to maintain security	✓	✓	✓
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team	✓	✓	✓
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security	✓	✓	✓
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations	✓	✓	✓
CPPSEC2105	Provide quality services to a range of security clients	✓	✓	✓
CPPSEC2106	Protect self and others using basic defensive techniques	✓	✓	✓
CPPSEC2107	Patrol premises to monitor property and maintain security	✓	✓	✓
CPPSEC2108	Screen people, personal effects, and items to maintain security	✓	✓	✓
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premise	✓	✓	✓
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security	✓	✓	✓
CPPSEC2111	Apply security procedures to manage intoxicated persons	✓	✓	✓
CPPSEC2112	Apply security procedures to remove persons from premises	✓	✓	✓
CPPSEC2113	Escort and protect persons and valuables	✓	✓	✓
HLTAID011	Provide First Aid	✓		

ENROL NOW

Click on the Enrol Now button on our website to download an enrolment form. Please contact our office for further information about this course.